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# Introduction

- ✓ Necessity to respond to the current situation
- ✓ Adapting communication channels for internal and external communication



# Online tools

- ✓ Already before the outbreak of pandemic
  - Intranet & MS Share Point
  - Just for internal communication

- ✓ During the pandemic 3 new tools
  - Google Duo
  - Microsoft Teams
  - Go to Meeting
  - Internal & external communication
  - Broken down by purpose and number of participants
  - Licence = organizing meetings

# Google Duo

- ✓ Max. for 4 participants
- ✓ On mobile phones
- ✓ Communication with colleagues within departments
- ✓ Used mainly for language learning
- ✓ Simple use from anywhere, no laptop necessary



# Microsoft Teams

- ✓ For multiple purposes:
  - Internal communication
  - Communication and sharing of documents within Teams – Congress
  - Video calls for up to 300 participants
  - Limited possibility to see participants – only speaker
  - The lecturer's modus – participants can use chat
  - Recording of video – image and sound, saved on the cloud



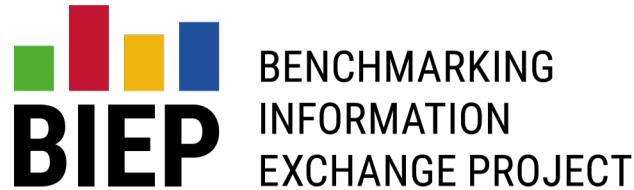
# Go To Meeting & Blackboard

- ✓ For larger groups
- ✓ Communication with International partners
- ✓ Advantage - participants can see more than just one person
- ✓ Disadvantage - records only sound but unlimited size, format mp4
- ✓ Saved in computer
- ✓ Blackboard - communication tool for EUROSAT



# BIEP

- ✓ A platform for sharing experience and data for auditors
- ✓ EUROSAI Project Group on Auditing the response to the COVID-19 pandemic



# Technical equipment

- ✓ Every employee has his/her own laptop – possibility to connect from home
- ✓ Videoconferencing kits for in the office
  - Universal – we can join all instruments via browser
  - For more people to participate – international online events with a limited number of participants





# Social media

- ✓ Communication platform with Congress participants
- ✓ To keep participants up-to-date
- ✓ Congress campaign – at time it was due to take place

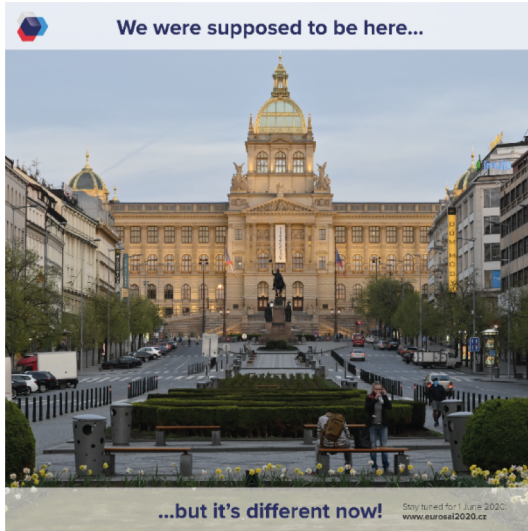


# Campaign

## #EUROSAI 2020



## #EUROSAI 2021



Viktoras Kriukovas,  
NAOL IT expert at a mobile testing unit in Vilnius

# Congress website

- ✓ The primary page was [www.eurosai2020.cz](http://www.eurosai2020.cz)
- ✓ Now [www.eurosai2021.cz](http://www.eurosai2021.cz)
- ✓ Pre-covid communication and the upgrading of the Congress
- ✓ Sharing content for the campaign



30 MAY 2021 – 3 JUNE 2021

# Thank you for your attention

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