


COVID 19- CHANGED WORKPLACE DYNAMICS.

Building and fostering an
agile and responsive culture



Knowledge Sharing Committee & SAI India Perspective

- 
- ✓ Pushes us to rethink the current approach.
 - ✓ Re-ignites the need to look at different and unexplored options.
 - ✓ Helps in trimming and fine-tuning existing approaches

COVID-19

IMPACT OF

disruption





COVID-19 - The Impact of Disruption

- I. How KSC and SAI India handled the Changing Workplace **Dynamics**.
- II. Leading during Disruption - How did we effectively React and **Respond** to the Crisis.
- III. Dealing with Disruption – **Focus areas**, Challenges and Strategies.
- IV. Mitigating the **Challenges**.- - SAI India.



How KSC handled the Changing Workplace Dynamics



- Activities of the KSC and its working groups on normal lines till **February** 2020.
- **March, April** 2020 SAls concentrating on keeping their operations in continuity and safeguarding their personnel.
- **May, June** 2020 Knowledge sharing activities had to take a backseat.
- Work in real sense started from **July** onwards.
- KSC foresees this new work dynamics to continue for long.



Leading during
Disruption –

How KSC effectively
Reacted and
Responded to the
Crisis

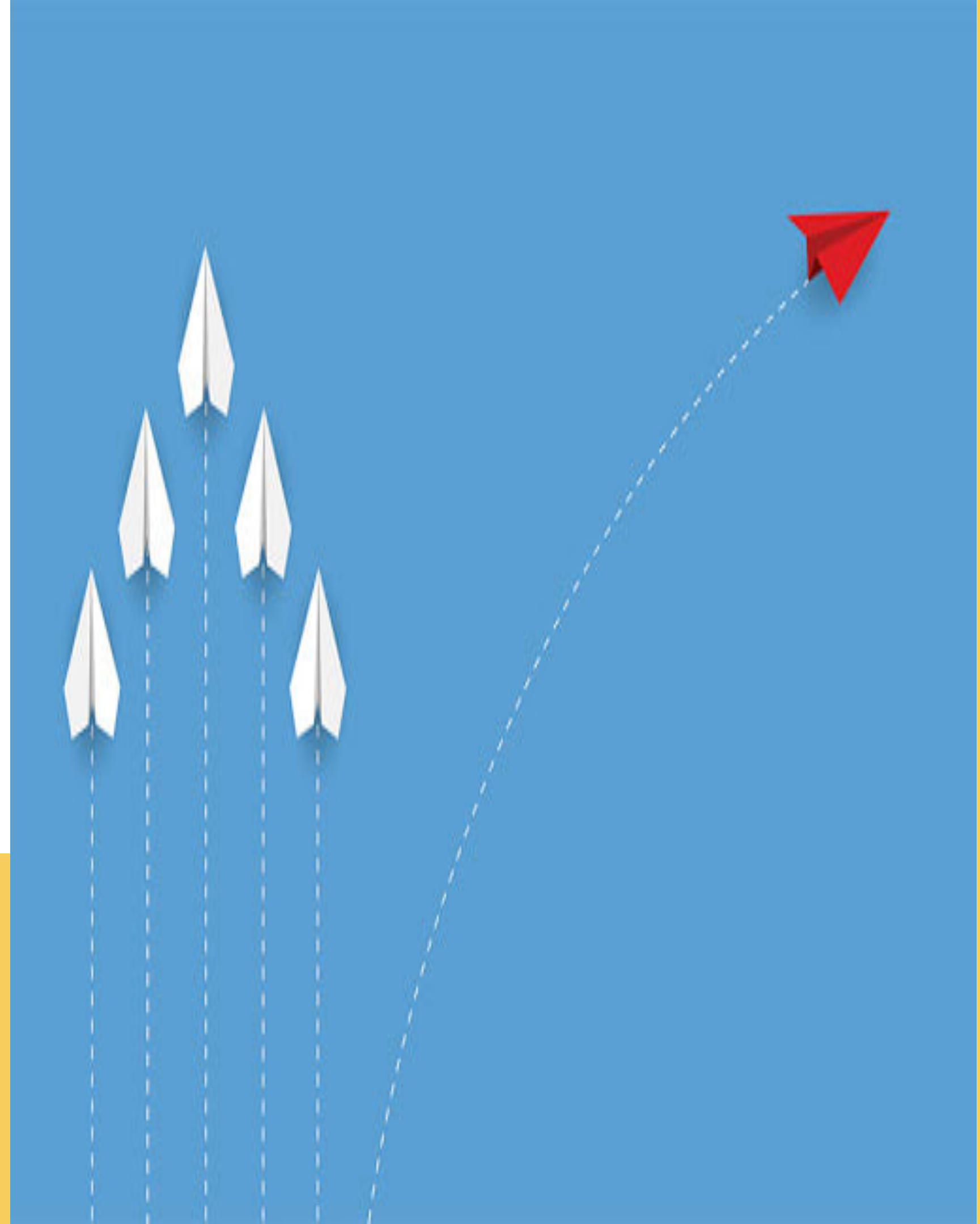


- Strategic objective of Goal 3 is refinement of the results of working groups and Adhoc teams.
- INTOSAI Community Portal helpful.
- Enabled and empowered SAIs/WGs.
- Continuously engaging with all working groups and Project teams.
- Collaborating with IDI in rolling out (SDG 3.d) Audit
- Present focus is on what is crucial and important.
- Work on the future



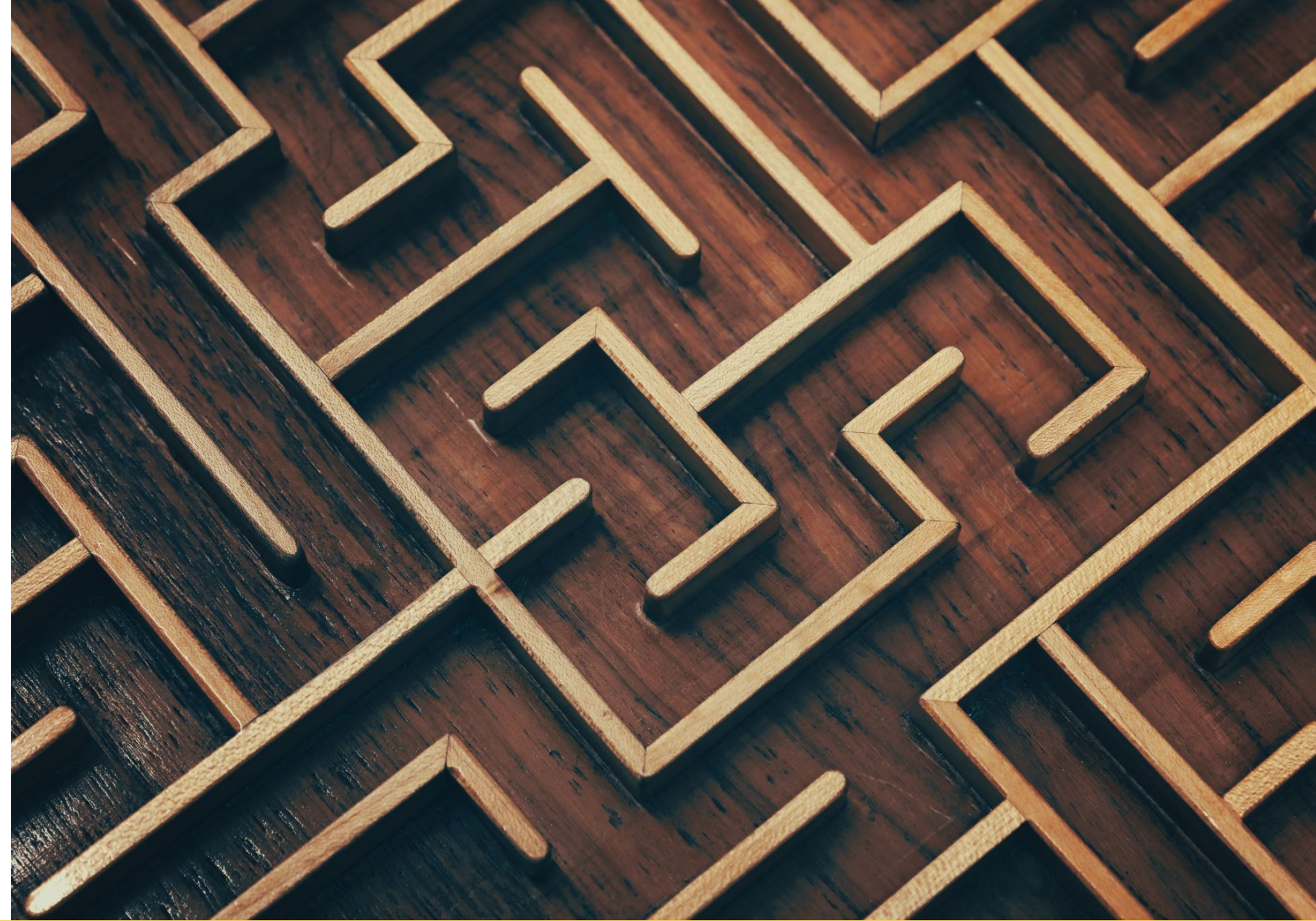


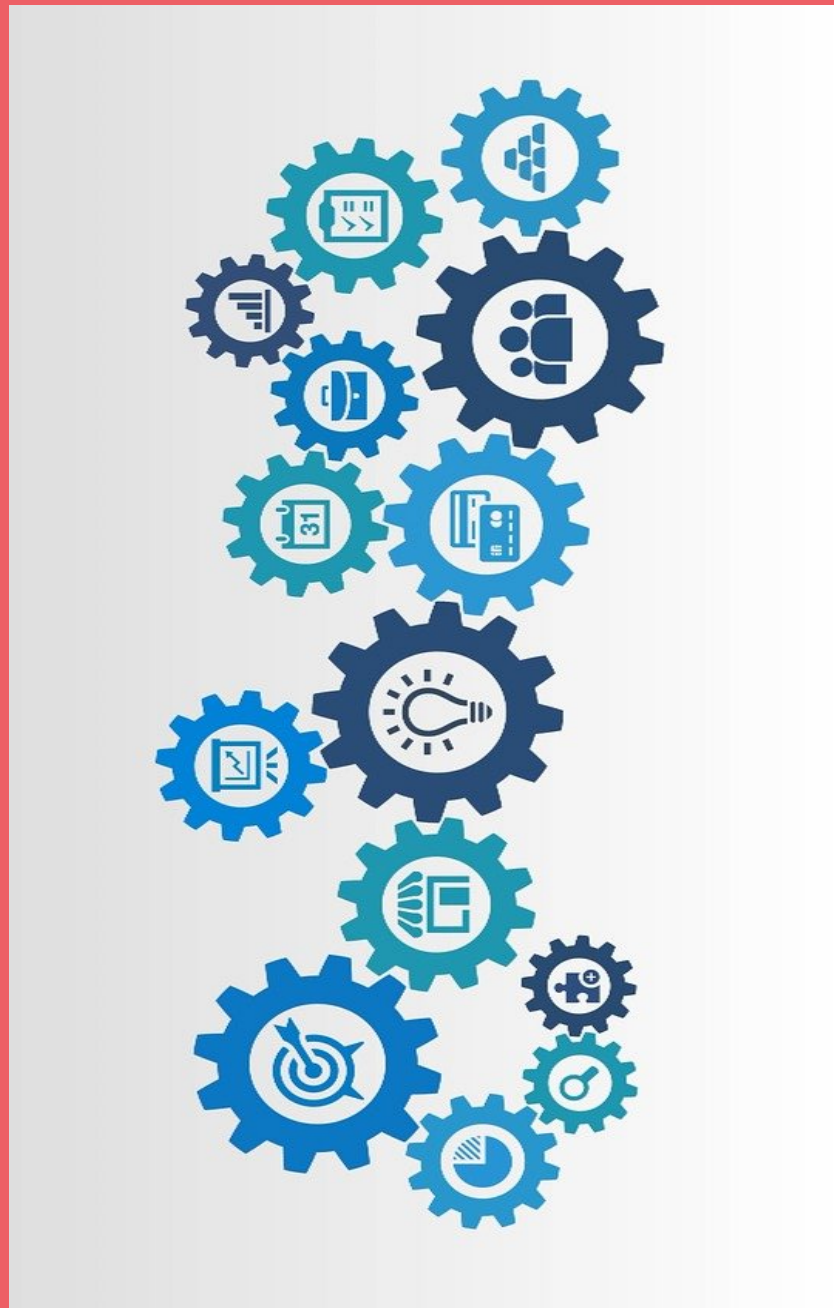
KSC Dealing with Disruption - Focus areas



KSC Dealing with Disruption

–Strategies





- To have an Agile and a multi-pronged approach.
- To review the current delivery and adapt/realign it
- To maximize the available budgets.
- To maintain focus on impact assessment, effectiveness & continuous evaluation..

IV

How **SAI** India handled the Changing

Workplace Dynamics





- SAI India introduced measures to protect their staff.
- Staff encouraged to work from home where possible.
- Promoted teleworking, team management application and staggered working hours.
- Adopted new audit techniques.



NOVEL CORONAVIRUS DISEASE
(COVID-19)



Ministry of Health & Family Welfare
Government of India



THREE GOLDEN RULES



Always wear
Face-cover/mask

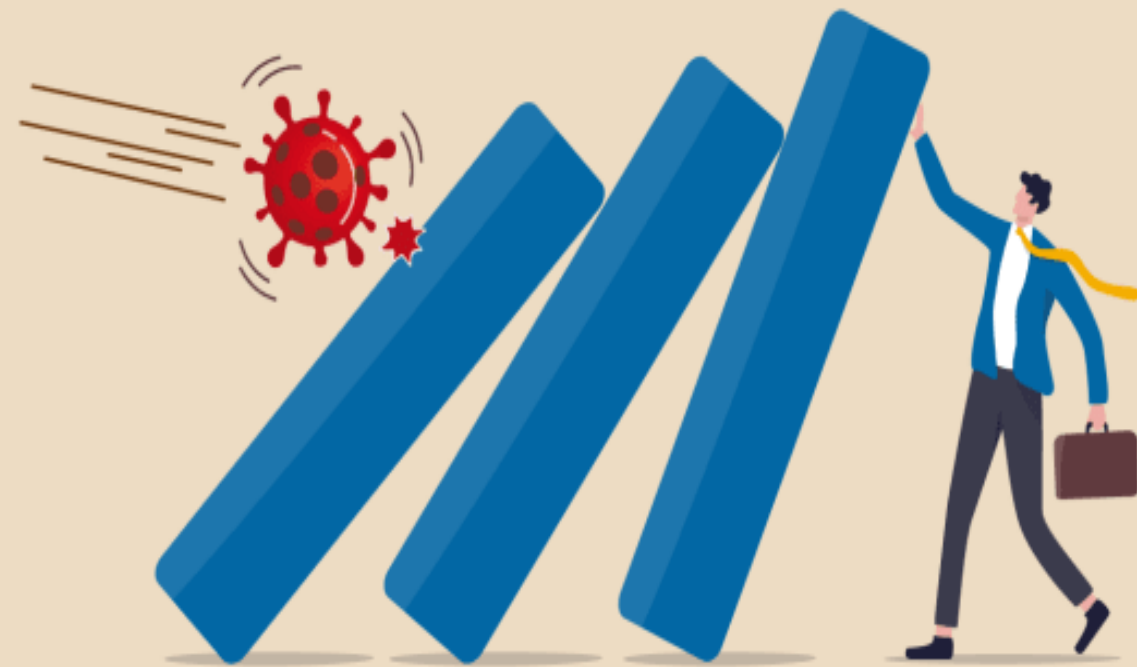


Wash hands frequently
and thoroughly
with soap and water



Maintain distance
from others

Leading during Disruption – How SAI India Reacted and Responded to the Crisis



- Heads of provincial offices continuously engage with the employees during the WFH.
- Agile Audit approach adopted.
- Adopted the e-Office module.
- Developed an indigenous application to provide end-to-end web-based workflow automation of the audit process
- Capacity building model tuned to WFH mode



SAI India Dealing with Disruption

–Focus Areas

- SAI India is studying the context of the COVID-19 pandemic to carry out relevant audits.
- SAI India closely working with the Government to understand the revised goals and ensure that the SAI's strategic plans are fully aligned with them

The impact of COVID-19
on organisations is real,

but that does not mean
we have to panic. Being
prepared and showing
resilience is vital.



